Login Information to Qualtrics

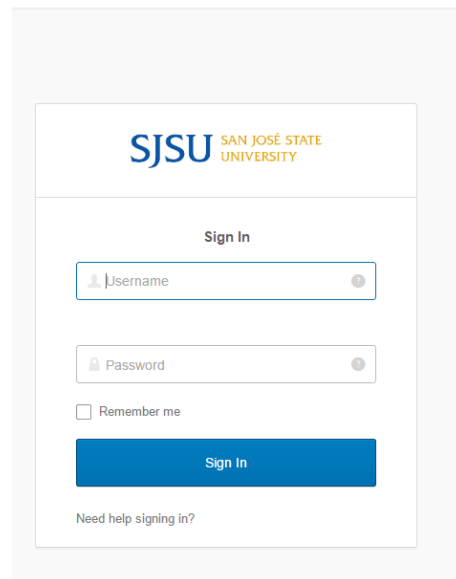1. Login to Qualtrics at http://sjsu.qualtrics.com
2. Please enter your SJSUOne Credentials

   SJSU ID   :   **9 digit SJSU ID**
   Password   :   **SJSUOne Password**

Connecting to **SJSU**

Sign-in with your San Jose State University account to access
SJSU Single Sign-on

SJSU SAN JOSÉ STATE UNIVERSITY

Sign In

Username

Password

☐ Remember me

Sign In

Need help signing in?

3. If you forgot your password, please click on the Need help signing in link. This will provide two links: Forgot ID or Password? and Help.
   (Note : SJSUOne password expires every 180 days.)

Password Help

I need to set or reset my password

New Students and Employees

Students: please look for an email from Enrollment Services with your 9-digit SJSUOne ID.

Faculty & Staff: please look for an email from HR with your 9-digit SJSUOne ID.

1. Go to SJSUOne Set/Reset Password.
2. Enter your 9-digit SJSUOne ID, and then follow the instructions to create a password.

New Open University Students

On the first day of late registration, we post an Open University Quick Admit login button on the MySJSU homepage. Click that login button to register and get a system generated ID and password. For additional Open University registration information, check the Open University website.

Former Students / Current Open University Students

If it has been more than one year since the end of your last semester, you will not be able to reset your password. Instead, you can request help via the MySJSU Account Help for Former Students Form.

Look Up Your Current SJSUOne ID

If you have a current SJSUOne ID but don't remember what it is, you can look up your ID by supplying your last name, the last four digits of your Social Security number, and your birthdate.

Need More Help? Check our FAQ

4. If you are a first time user or need more help, please click on the Help link and follow the instructions on the webpage.

INFORMATION TECHNOLOGY SERVICES (ITS)
SAN JOSÉ STATE UNIVERSITY | ACADEMIC AFFAIRS DIVISION

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SJSU Home > Information Technology Services (ITS) > Services > Password Help > SJSUOne ID and Password FAQ

SJSUOne ID and Password FAQ

SJSUOne is a password consolidation system. An SJSUOne account is a university access account available to all current faculty, staff and students at San José State.

You can use your SJSUOne ID and password to log in to most SJSU applications on campus, including the SJSU wireless network, SJSU email and MySJSU.

SJSUOne is developed and maintained by Identity & Information Security.

I am a first-time user

- **Open University Students:** On the first day of late registration, we post an Open University Quick Admit login button on the MySJSU homepage. Click this login button to register and get a system generated ID and password.
  Note: Activation of your SJSUOne account is optional.
- **New Matriculated Students and New Employees:** As a first time user, you must create a password before you can log in. Accounts have been created for all current faculty, staff and students. Your SJSUOne account is automatically created and removed based on MySJSU records.

1. Go to SJSUOne Set/Reset Password.
2. Enter your 9-digit ID, and then follow the instructions to create a password.

I know my password, but want to change it

1. Go to SJSUOne Account Management.
2. Enter your 9-digit ID, and then follow the instructions to create a new password.

I know my password, but it stopped working

Passwords expire every 180 days. If 180 days pass before you change your password, that password will expire and you will need to create a new password, as follows:

1. Go to SJSUOne Account Management.
2. Enter your 9-digit ID, and then follow the instructions to create a new password.